

Mr. Cooper Group Receives Great Place to Work Certification

Team members cite camaraderie, clear communication and inclusive culture as strengths of the company

Dallas, Texas (August 21, 2019) – [Mr. Cooper Group Inc.](#) (NASDAQ: COOP) today announced that it is [Great Place to Work-Certified™](#). Great Place to Work® is the global authority on workplace culture, employee experience and the leadership behaviors proven to deliver market-leading revenue and increased innovation.

“We are incredibly proud to receive this recognition and to be officially certified as a Great Place to Work. Our team members are our most valuable asset, and providing a positive, trusting and engaging culture for our team is a top priority for the company,” said Jay Bray, Chairman and CEO of Mr. Cooper Group Inc. “As we’ve worked to enhance our culture, I’m beyond thrilled to see our team members embrace and live our core values – Challengers of Convention, Champions for our Customers and Cheerleaders for our Team. I’m also inspired to see the team take the time to recognize one another, celebrate our diverse backgrounds, and express excitement for the benefits we’ve rolled out to give them a better experience.”

Over the last few years, Mr. Cooper Group has made significant enhancements to cultivate a people-first culture utilizing team member feedback to drive improvements to the benefits they receive, the workplace environment and how the team communicates. Recently launched initiatives include: a team member home loan program and down payment assistance program designed to help our team members achieve the dream of homeownership; and the establishment of more than 10 diversity and inclusion resource teams created to provide communities at work where team members can come together for support and development and serve as resources for the company.

Using validated employee feedback gathered with Great Place to Work’s rigorous, data-driven For All methodology, certification confirms 7 out of 10 team members have a consistently positive experience at Mr. Cooper Group. Certification is a noteworthy achievement, and Mr. Cooper is recognized on the Great Place to Work website [here](#).

“We congratulate Mr. Cooper Group on their certification,” said Sarah Lewis-Kulin, Vice President of Best Workplace List Research at Great Place to Work. “Organizations that earn their employees’ trust create great workplace cultures that deliver outstanding business results.”

To learn more about the culture at Mr. Cooper Group, please visit mrcoopergroup.com/culture.

About Mr. Cooper Group

[Mr. Cooper Group Inc.](#) (NASDAQ: COOP) provides quality servicing, origination and transaction-based services related principally to single-family residences throughout the United States with operations under its primary brands: [Mr. Cooper®](#) and [Xome®](#). Mr. Cooper is one of the largest home loan servicers in the country focused on delivering a variety of servicing and lending products, services and technologies. Xome provides technology and data enhanced solutions to homebuyers, home sellers, real estate agents and mortgage companies.

About Great Place to Work

Great Place to Work® is a global people analytics and consulting firm that helps companies of all sizes produce better business results by focusing on the work experience for every employee—our research shows there’s a clear and direct relationship between employee engagement and financial performance. Over the past 25 years, we have captured the views of more than 100 million employees globally, helping organizations around the world identify and build high-trust, high-performance cultures. Powered by decades of research, Emprising®, our

Software-as-a-Service survey and analytics platform, empowers companies with access to the assessments, data, and real-time reporting needed to help them create a meaningful impact on their business, their people, and their culture. Through our Certification programs, we recognize outstanding workplaces and produce *Fortune's* annual list of the 100 Best Companies to Work For, as well as a variety of other Best Workplace rankings in the United States and in more than 60 other countries. Everything we do is driven by our mission: to build a better world by helping every organization become a Great Place to Work For All by the year 2030.

Read our new book: "[A Great Place to Work for All: Better for Business, Better for People, Better for the World.](#)" Learn more at [Greatplacetowork.com](#) and on [LinkedIn](#), [Twitter](#), [Facebook](#) and [Instagram](#).

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